

NEWS DIGEST



Quarterly Publication of the GMAPS Group of Companies

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GMAPS Awarded Bangladesh project by ADB



Singapore, 18 October 2010: Asian Development Bank (ADB) has awarded Global Maritime & Port Services Pte Ltd (GMAPS) a contract for consultancy services under its Project Preparatory Technical Assistance (PPTA) Programme.

This project involves two major areas of studies:

Overall Port Development Framework Study: Identify characteristics of existing port operations and prepare an overall port development framework for the country.

Feasibility Study of Priority Ports for ADB Financing: Undertake a feasibility study to prepare port projects for possible ADB financing, focusing on Mongla Port and Benapole Land Port.

As an approved consultant with ADB, GMAPS had been invited to participate in this international bid. In the tender evaluation exercise, GMAPS' technical and financial proposal was ranked first among 5 other submissions from leading consultancy firms from the UK, USA, Australia, India and the Netherlands.

The subsequent contract negotiations were successfully completed and the contract with ADB was signed with GMAPS on 15 October 2010.

GMAPS' Executive Chairman Mr Goon Kok Loon said "We are very pleased to be awarded this project by ADB. It is an endorsement of the skills, expertise and experience of our team of engineers, consultants and port practitioners.

I would also like to express our gratitude to the negotiation team from ADB and the Bangladesh's Ministry of Shipping for the positive and successful negotiations conducted in Manila on 14 - 15 October 2010."

The project would start in November 2010 and will be completed in 6 months time.

Top photo left to right – Capt. Wilson Chua (Vice Chairman, GMAPS), L. K. Sheri (CEO, GMAPS), K. L. Goon (Exec. Chairman, GMAPS), Markus Roesner (Transport Specialist, SATC, ADB), AKM Yahea Chowdhury (Chairman, Bangladesh Land Port Authority), Mizanur Rahman (Deputy Chief Engineer, Mongla Port Authority and Project Director for PPTA Programme) and Jung-

Ho Kim (Procurement Specialist, Chief Negotiator for Director, COSI, ADB).

Bottom photo Left to right – L. K. Sheri, Ms. Zhou Ting (Project Manager, GMAPS), K. L. Goon, Jung-Ho Kim, Markus Roesner, AKM Yahea Chowdhury, and Mizanur Rahman.

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Trade and Industry Ministry delegates from Trinidad and Tobago visit GMAPS

Singapore, 21 September 2010: The Trinidad and Tobago delegation led by The Honourable Stephen Cadiz, Minister of Trade and Industry and comprising representatives of government agencies, visited the GMAPS office as part of their official programme during the Latin Asia Business Forum 2010.

During the discussion, GMAPS briefed the delegates on its recent projects

undertaken in the field. In turn the delegates shared with GMAPS its maritime initiative, including the proposed upgrade to the port in Port of Spain.



Delegates from Kuwait visit GMAPS

Singapore, 27 - 28 September 2010: GMAPS hosted business delegates from the Alghanim International General Trade & Contracting Co. in Kuwait comprising Mr. Tarek Eissa (President) and Mr. Adil Asem (Senior Environmental Consultant), together with local business leaders Dr. Albert Hong, Chairman,

RSP Architects Planners & Engineers (Pte) Ltd and Ms Hedy Yap, Managing Director, Napa Pte Ltd for a discussion on maritime projects in the Middle East and around the region.

During the information sharing session, senior officers of GMAPS discussed the current maritime situation with regards to environment issues and government policies and support for new technologies with the visitors. The Kuwait delegation showed keen interest in co-

operating and partnering with GMAPS for a number of projects. An agreement was signed to formalise this arrangement.



Installation of Private Pontoon in Sentosa Cove

Singapore, 11 October – 26 November 2010: GMAPS Logistics and Distribution Services (GLADS) has been engaged to install private pontoons in Sentosa Cove. The main responsibility of GLADS involved ensuring the procurement and installation processes were efficiently executed until project completion.

As one of the world's most desirable addresses, Sentosa Cove is Singapore's most exclusive real estate with a luxury resort living renowned for its first fully integrated oceanfront marina residential resort along with tropical landscaped grounds.

On the Northern Residential Precinct, two private pontoons have been installed. The proposed pontoon design was approved by the Sentosa Cove Management before the installation. Throughout the installation process, the GMAPS team liaised very closely with Sentosa Cove Management to ensure all regulations have been adhered to.

The final inspection with the client's representative was carried out in accordance with the client's requirement. Sentosa Cove Management has sent GLADS its congratulations for a job well-done in its appreciation letter. It is pleased to recommend GMAPS as

one of their qualified installers of pontoon projects.



GMAPS ISO 9001:2008

Welcome to the second article of the GMAPS ISO. This issue details our quality policy which is a formal statement closely linked to GMAPS business objectives and customer needs. GMAPS Quality Policy is as follows:

Quality is everyone's responsibility. All staff must comply with the QMS and strive to continuously improve our quality process in the most competitive and effective manner. We take pride in our work and are committed to meeting the requirements of our customers, and to continually improve our service quality based on feedback and established standards.



GMAPS Quality Policy is achieved through the following quality objectives:

a. Maintain a customer satisfaction rate of > 90% yearly.

Measuring Method:

- Complete project scope agreed on the signed customer contract within time and budget planned on all projects completed; and
- Achieve a positive customer rating on all post-project customer reviews conducted.

Monitoring Method:

- Comparison between Project Plan, Proposal and Project Completion Analysis; and
- Customer Feedback



b. Continual improvement by introducing at least 2 improvements to the QMS annually.

Measuring Method:

- Number of improvements made to QMS per annum.

Monitoring Method:

- Internal audit

GMAPS quality policy and objectives make reference to the ISO 9001:2008 eight quality management principles, namely customer focus, leadership (management commitment), process approach, continual improvement, factual approach to decision making (measurement and analysis), mutually beneficial supplier relationship, system approach to management, and involvement of people.



Green GMAPS

Welcome to the third issue of the GMAPS Green Newsletter. This issue details the practices on the usage of paper.

We adopt the 3Rs: Reduce first, Reuse next and Recycle last, to help us manage usage of paper.

REDUCE

- Keep things digital and paperless whenever possible. The more you do online, the less you need paper. Keep files on computers instead of in filing cabinets. Review documents on screen rather than printing them out.

REUSE

- Reuse papers in the recycling box beside the photocopying machine. Cut them into half and make recycled notebooks. You can use the recycled notebook as a task list, to jot down your appointments or to leave a note for someone, rather than using for example post-its, note pad, etc.
- See if that piece of paper you are going to put in the bin can be reused.



RECYCLE

- Collect all used papers (e.g newspapers, magazines) and plastic materials, put them into the recycling bins rather than throwing them away. To facilitate this, GMAPS has provided recycling bins, in the main pantry.



Note: If the paper is of a confidential nature, it should not be recycled but shredded. This is to maintain confidentiality of our privileged information.

About GNano



GNano is a product from Japan, invented by Mr Masayuki Takamatsu. It is the World's first and only 2-3 nanometer particle sized Titanium Dioxide(TiO₂). Titanium Dioxide is a natural occurring compound that is used in many countries and industries for uses ranging from food additive to protective coatings.

With its size and super binding properties, GNano can get in between the molecules of any surface, making it the most effective titanium dioxide coating in the market.

GNano is an active water-based solution which is binder-free, transparent, non-toxic and harmless to humans. It breaks down almost any organic compound when exposed to light and serve multiple benefits to users.

Benefits

GNano has the following four properties:

Anti Microbial

- With the presence of light, GNano's photocatalytic properties will decompose organic pollutants and destroy bacterial membranes thus improving air quality.

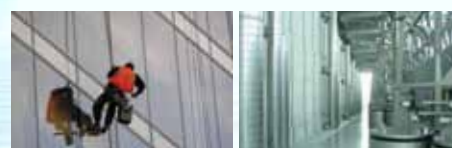
- The photocatalytic feature of GNano prevents mould or moss from growing on walls, ceilings, etc, thereby making exteriors cleaner. In the long run, it saves cleaning and maintenance costs

Self Cleaning

- The hydrophilic feature keeps the surface smooth, so it looks cleaner in rain.
- Without the adhesion of organic pollutants, light pollutants and inorganic pollutants, pollutants left on the surface can be easily swept away.
- Removes all kinds of stains for exterior and interior surfaces from including nicotine smudges, lamp soot, smoke, bird droppings and stains left by rodents, dead insects and moulds.
- Self-cleaning property makes treated surfaces easy to maintain over an extended period of time and thus saves cleaning and maintenance costs.

High UV Absorption

- Protects surfaces from damage caused by UV rays.



- Can be applied as surface protection for industrial use.

Deodorization

- Improves indoor air-quality by removing smells from tobacco smoke, sweat, pets, and food residue inside rooms, motor vehicles and improves indoor air quality.
- Decomposes volatile organic compounds, formaldehyde and toluene and effectively deodorizes enclosed spaces.
- Kills bacteria, viruses and moulds, hence removes bad smells.

Is it Safe?

- TiO₂ is non-toxic and approved by the United State's Food and Drug Administration (FDA).
- Used widely in the food industry as coating of chocolates and pills.
- Commonly used in sunscreens.



GNano Car Spraying Event

Singapore, 2 October 2010: It was a very exciting weekend for our Green Apps team as they launched their GNano car coating product. The product launch cum demo session was provided complimentary to guests.

The spraying event was held at GMAPS' spacious and sheltered carpark in Platinum 28.

It started at 10:30am on Saturday and the process of spraying the cars took approximately 10 minutes each, as spraying only involved the interior of the cars.

The application involved spraying a coat of GNano on areas like seats, dashboard, centre console area, door panels, window interior, carpets and the entire boot area. Proper and maximum coverage was assured by Green Apps' trained applicators that were equipped with an electro-static sprayer from nanoYo™. The one-time application of GNano is estimated to last approximately 1.5 to 2 years, depending on the individual owner's mode of day-to-day cleaning practices.

The demo session ended at 1pm. The event greatly benefited the participants as they left the event with utmost satisfaction. Not only did they experience a new ambience with their car but they also got a chance to network with other members on the invitation list. Professional shots were taken and featured on car forums below to enhance Green Apps and GNano's presence in the car industry.

List of Car Forums.

- 1) Subaru Club Singapore
- 2) MyCarForum
- 3) Sgcarmart



Staff Communications Session

Singapore, 9 November 2010: The Board of Directors has always stressed the need for timely and reliable communications. Town Hall Meetings were therefore introduced. The

first session was held on 9 November 2010 together with a simple lunch. Initially, this will be held every quarter. This platform will be used to share with one another updates

on the performance of Company, the major projects that we have in hand, recent successes and accomplishments, concerns and outlook for the year.



Charity Visit

Singapore, 29 August 2010: GMAPS' staff and management joined members of the Singapore Association of the Visually Handicapped by contributing lunch and dessert during their visit.

The Singapore Association of the Visually Handicapped (SAVH) is the national voluntary welfare organisation for the Blind

in Singapore and aims to help the Visually Impaired acquire new skills and gain self-reliance to cope with their integration into society.

GMAPS' staff left the SAVH feeling inspired by the strong positive spirit of each visually impaired member.



GMAPS took part in Singapore Shipping Association (SSA) Bowling Competition

Singapore, 30 November 2010: In conjunction with SSA's Youth Executive Group (YEG) Annual Bowling, GMAPS sent out a team of players to represent our company. This was also GMAPS' first event in showing support since its recent appointment as an Associate Member of the SSA on 16 November 2010.

The team of players was represented by our bowlers; Sek Yeong, Zhou Ting, Vedprakash and Lee Chin. In addition, our jubilant supporters: Amy, Jennifer and Imelda, also came to cheer the team.

The event was held at Kallang Bowl Kallang Leisure Park from 6.30pm to 9.50pm. At 7pm, the game started with some warm-up throws. By 7.15pm, everyone was eager

for the start of the three game series.

By the end of the three games, results were tabulated. GMAPS team was fortunate enough to win the lucky draw session. Prize presentation was given out at 9.40pm. Even though the team did not win the first place in the bowling competition, it created a good opportunity for everyone to bond closer internally as well as with other fellow Singapore Shipping Association members.



Zhou Ting's Wedding

India, 4 July 2010: It was a joyous wedding celebration for our wonderful colleague, Zhou Ting and her husband, Kapse Vedprakash as this day marked their new life together. The wedding was held at Abbott Hotel in Mumbai, India in a very bright and customary ceremony. As Zhou Ting's parents were unable to attend the ceremonial, Mr. Goon and Mr. Sheri represented GMAPS' Board of Directors and offered blessings to the newly-weds. Colleagues of GMAPS and its subsidiaries also extended their congratulatory and wishes to them.



GMAPS BBQ @ East Coast Park

Singapore, 24 September 2010: GMAPS team organised an impromptu BBQ get together session at East Coast Park. The BBQ started at 8pm with our Vice-Chairman, Capt. Wilson promptly leading with fire-starting session on the pit. The team had a wonderful gathering with lots of fun on the food-grilling and game activities played. Special thanks go to Capt. Wilson for his special-recipe chicken wings, Mr. Sheri for the beverages and Board of Directors for sponsoring the event.



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